# NDIS & Aged Care Allied Health in Perth | Bloom

Canonical: https://bloom-healthcare.com.au/locations/perth/

## Details:

Bloom Healthcare takes allied health enquiries across the Perth metropolitan area. The service is mobile: a clinician travels to the address where support is needed — home, school, workplace, day program or another community setting — rather than asking you to attend a clinic. Telehealth is available where travel rather than clinical need is the barrier.

Perth is a long, low-density city, and the distance between a northern suburb, Fremantle and Mandurah is real travel rather than a short hop. That shapes which appointment days are workable and how travel is charged, so the first question on any enquiry is the exact postcode and the discipline needed. To check an address, call 1300 771 465 or email hello@bloom-healthcare.com.au .

## Where Bloom takes enquiries in Western Australia

Perth metropolitan

Fremantle

Mandurah

Those are enquiry examples drawn from Bloom's own location information. They are not a guarantee of every discipline at every address, and availability differs by discipline as well as by area — a speech pathologist may be available where an exercise physiologist is not. Ask about your exact postcode and the appointment you need rather than about coverage in general.

Mandurah in particular should be raised explicitly. It sits roughly an hour south of the Perth CBD, so it is a separate scheduling question from a metropolitan suburb, and the honest answer may be a less frequent in-person pattern with telehealth in between. The broader Western Australia guide covers how WA addresses beyond these areas are assessed.

## Time zones, telehealth and a practical note

Western Australia runs two or three hours behind the eastern states depending on the time of year. That matters for two reasons. If a telehealth session involves a clinician or a family member in another state, confirm the time zone when booking rather than assuming. And if you are calling the national line, the eastern-state business hours are worth checking against your own clock — Monday to Thursday 7:30am to 6:00pm and Friday 7:30am to 5:00pm, with Saturday by appointment.

## Which funding stream applies to you

The funding pathway usually matters more than the postcode, because it decides what can be arranged, who approves it and who pays.

NDIS participants. Allied health is normally funded from the Capacity Building budget under Improved Daily Living. You do not need a GP referral to start an NDIS allied health enquiry. If your plan is NDIA-managed you must use a registered provider, and Bloom Healthcare is registered (Registration no 4-JR6F5KX, Provider no 4050148863). Self-managed and plan-managed participants can use either

registered or unregistered providers. The NDIS page sets out the detail.

Older Australians. In-home aged care is funded through the Support at Home program, which replaced the Home Care Packages Program and the Short-Term Restorative Care Programme on 1 November 2025 . Allied health sits in the Clinical Supports category. Access starts with an aged care assessment through My Aged Care on 1800 200 422 — Bloom does not decide anyone's funding, and no provider can. See the Support at Home hub and aged care services .

Medicare and private. Psychology and counselling can be accessed under a valid referral, and self-funded arrangements are available where no plan is in place. See Medicare services , pricing and the FAQ .

## Which disciplines you can ask about

Occupational therapy , physiotherapy , speech pathology , psychology and counselling , exercise physiology , dietetics , positive behaviour support and paediatric therapy .

Start with the goal rather than the profession. "I want to shower safely", "my child is not being understood at kindy", "I want to get back to driving" each point at a discipline, and the intake team can make that call faster and more reliably than a guess.

## Where sessions happen, and why it is not a clinic

Services are delivered in your home, which also lets a clinician assess the environment you actually live in; in schools and early learning settings; in workplaces for employment-related goals; in day programs and community settings; in residential aged care; by secure video or phone; and in a therapy or consulting room arranged case by case.

For occupational therapy the home is half of what is being assessed — the step at the back door, the width of the bathroom doorway, whether there is anywhere safe to sit while dressing. A clinic room cannot answer those questions.

For a community session the destination matters. Working on a route you genuinely use produces more useful information than a generic outing, so tell the clinician where you are actually trying to get to.

## Travel, setting and cost

Travel time is priced into in-home and community sessions, so where the session happens affects what is charged. In a city with Perth's distances that is not a rounding error. Ask how travel is treated for your postcode, what a typical appointment length is, and whether a telehealth component would make the arrangement more workable.

In-person is the right call when the environment is part of the assessment: home safety, transfers and falls risk, equipment prescription, or a community session built around a real destination.

Telehealth earns its place for programme progression, family and carer education, planning, short reviews and continuity between visits. You will need a device with a camera, a workable connection and somewhere private. Ask at booking whether the specific assessment can be done remotely, because some can and some cannot.

## Children, school and early childhood in Perth

Therapy for children is usually delivered where the child already spends their day: home, childcare, kindergarten or school. School sessions need the school's agreement and the family's consent arranged in advance, so mention it on the first call.

The NDIS early childhood approach applies to children younger than 9 . Children younger than 6 with developmental delay can access support without a formal diagnosis, and children aged 6 to 9 with an identified disability are eligible. Families with concerns can get early connections even where a child is not yet eligible for full NDIS funding. See paediatric therapy and Thriving Kids .

## Aged care in Perth

Under Support at Home, allied health is a Clinical Support, and access begins with an aged care assessment through My Aged Care on 1800 200 422. Bloom does not decide anyone's funding; it delivers the allied health that may form part of an approved support plan.

The services most often involved are occupational therapy for equipment, home safety and daily activities, physiotherapy for mobility, balance and falls prevention, exercise physiology for strength and endurance, and speech pathology for communication and swallowing.

Assistive technology and home modifications run through a separate pathway with their own funding, so a person does not need to save up their ongoing budget to obtain approved equipment. Home modifications must be prescribed by an occupational therapist.

## What to have ready when you call

The postcode of the address, and whether it is Mandurah or outside the metro area

The discipline , or a plain description of what has become harder

Your funding type , and for NDIS how the plan is managed

Any existing reports or assessments

The goals that matter to you or the family

Whether a school or day program is involved

Whether an interpreter or an Easy Read format is needed — see the accessibility statement

## How to start

Call 1300 771 465 , email hello@bloom-healthcare.com.au , or use the referrals page . Anyone can refer: the person themselves, a parent or carer, a GP or paediatrician, a support coordinator, a plan manager, a school, a SIL provider, another health professional, or a nominee or guardian.

Useful information to include is the person's age, the main concerns, any existing reports or assessments, relevant history, the goals that matter to the family, and the best contact details.

A member of the team will be in contact within 24 hours of receiving a referral. The referral is then triaged and matched to a clinician on capacity, location, skill set and the specific need. A welcome pack and intake form follow, and nothing is scheduled until the intake form is completed and returned. Bloom aims to schedule the initial meeting within 5 business days where possible. Rates, hours, travel and reporting are set out in a service agreement that is discussed and signed before service delivery and billing begin.

If something is not working once services start, the feedback page explains how to raise it, the advocacy policy covers your right to an advocate, and the incident management policy sets out how incidents are handled and reported.

### *Does Bloom Healthcare take enquiries from Fremantle or Mandurah as well as Perth?*

Yes. Bloom Healthcare accepts enquiries from Fremantle and Mandurah in addition to Perth metropolitan areas. Mandurah is located about one hour south of Perth CBD and is treated as a separate scheduling consideration due to the distance. Enquirers should include the specific postcode and requested discipline so Bloom can check whether an appropriate clinician, appointment setting and travel arrangement are available.

### *Is there a physical Bloom Healthcare clinic in Perth that I should go to?*

No, there is no presumed clinic to travel to. Bloom Healthcare's main delivery model in Perth is in-home and community-based appointments, with suitable telehealth also considered. Any clinic option and its actual address must be explicitly confirmed as part of the booking before attending.

### *Can I request a home visit for allied health services in Perth?*

Yes, you can enquire about home or community appointments in Perth. Bloom Healthcare checks the requested discipline, exact service postcode, clinical suitability and current clinician availability before confirming a visit, and travel and fees are agreed before booking.

### *What funding pathways can I discuss for Perth allied health services?*

You can ask about NDIS, aged care and Support at Home, Medicare psychology, private services, or another relevant referral pathway. Eligibility, service scope, practitioner requirements and payment arrangements vary by pathway, and simply making an enquiry does not establish funding approval.

### *Do I need a referral or all documents ready before contacting Bloom about Perth services?*

No, you can begin with an enquiry without having every document ready. Bloom Healthcare will confirm the referral, clinical information, consent and funding requirements needed for the service. Health records should only be sent through the approved secure referral process.

### *What allied health disciplines does Bloom Healthcare offer in Perth?*

Bloom Healthcare offers Occupational Therapy, Physiotherapy, Speech Pathology, Psychology and Counselling, Exercise Physiology, Dietetics, Positive Behaviour Support, and Paediatric Services.

### *Where are Bloom Healthcare sessions typically delivered in Perth?*

Sessions are typically delivered in homes (the primary service location), schools and early learning settings, workplaces, community settings such as day programs, residential aged care facilities, and via telehealth when travel is a barrier.

### *What are Bloom Healthcare's contact details and operating hours?*

Bloom Healthcare can be contacted by phone on 1300 771 465 or by email at hello@bloom-healthcare.com.au. Operating hours are Monday–Thursday 7:30 AM–6:00 PM, Friday 7:30 AM–5:00 PM, and Saturday by appointment.

### *Why does travel distance matter when booking Perth appointments?*

Perth is a long, low-density city, and distances between northern suburbs, Fremantle, and Mandurah represent significant travel time. This travel time is priced into in-home and community sessions, which is why your exact postcode and the discipline needed are the first things checked to determine availability.

## *Who is Bloom Healthcare's Perth allied health service intended for?*

The service is intended for NDIS, aged care, Medicare and privately funded clients, and is delivered by Bloom Healthcare, a boutique disability and aged care allied health provider delivering evidence-based, client-centric care through highly qualified practitioners across Australia.